MSHN
Mid-State Health Network

Attendees:

☐ M. Rozek, BABHA	☒ S. Stroh, GIHN	☐ T. Curtis, MCN	☐ N. Derusha, TRD
☒ S. Gunsell, BABHA	☐ T. Humphries, HBH	☐ J. Huson, MCN	☒ S. Richards, TRD
☒ E. Magen, CEI	☐ A. Ferzo, HBH	☒ J. Labun, Newaygo	☒ B. Owens, TBHS
☒ K. Squire, CMHCM	☒ M. Cupp, Lifeways	☒ J. Keilitz, SCCMH	☒ K. Jaskulka, MSHN
☒ K. Gunsell; HBH	☐ D. Caruss, MCN	☒ L. Vyvyan, SHW	☐ Ad Hoc: A. Dillon, MSHN
☒ B. Haner; CEI	☒ L. McNett, TRD	☐ J. Hagedon, TBHS	☐ Ad Hoc: L. Thomas, MSHN
	☐ L. Allbee; CMHCM		☐ Ad Hoc: T. Lewicki, MSHN

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
Agenda Approval	☐Approved ☒Approved with revisions	By Who		By When	
Minutes Approval 9/22/2021	☒Approved ☐Approved with revisions	By Who		By When	
HCBS Transition	Updates (T. Lewicki; K. Hammack) – No new updates to report out - Current HCBS Report included in box (9.22.21) Panel Presentation Invite for 9.24.21 previously sent to PNMC to forward as necessary	By Who		By When	
Regional Efforts – Training, Contracting and Monitoring	• CCBHC – MSA Bulletin finalized (MSA 21-34) • Regional Crisis Residential RFP Update & Contract Considerations **Background/Update:** Hope Network & North Shore both submitted revised plans. MSHN team evaluation completed; Scoring being done by sub-workgroup members – due 10.31.21. **Discussion:** **Decision:** **Next Step:** Evaluate plans submitted; More to come	By Who		By When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	• Autism Contract **Background/Update:** Changes related to MDHHS update eff. 9.1.21 <u>MSA 21-20</u> ensure policy's/procedures updated – See Autism Monitoring meeting snapshot (Pg. 4) **Discussion:** CMH's to update current policies/procedures **Decision:** ☐ Support as presented ☐ Support as amended ☐ Other: **Next Step:** None at this time • Flatrock Manor AFC (M. Cupp) **Background/Update:** CMH concerns with treatment of consumers by Provider; What other CMH's contract with this Provider **Discussion:** MSHN can establish common folder for this Provider in box where CMH's can access, upload and review information submitted; Can communication between PIHP's be involved to identify out of region providers where CAP's may be required **Decision:** ☐ Support as presented ☐ Support as amended ☒ Other: **Next Step:** CMH's to upload as needed communication/CAP's/site review results into specific folder; CMH's to coordinate with each other regarding review results and CAP's; Should MSHN be involved in the review process – without shared boilerplate?; OP's Council would need to review and approve region applied site review – Loop in B. Groom K. Hammack to discuss regional assessments of HCBS standards (Possible sub-groups?) – MSHN to internally discuss and bring back any updates • "Additional Insured" language **Background/Update:** Included in some regional contract and monitoring tool templates, but not all – No source for this requirement found; TBHS - Stuart Wilson – Ins. Amounts of coverage – What are other CMH's requiring? **Discussion:** Remove from monitoring tool going forward (will not result in a finding) and remove from contract for next FY **Decision:** ☐ Support as presented ☐ Support as amended ☐ Other:				

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	Next Step: None; Discuss further at Oct. meeting – Send language to PNMC members related to required insurance amounts from Master Agreement • IPHU <u>MI-SMART Form</u> (S. Gunsell) **Background/Update:** State workgroup developed form for use at ER's to determine is consumer medically stable for transfer out of IPHU **Discussion:** **Decision:** **Next Steps:** Refer to MSHN Clinical team for additional clarification/feedback and bring back to PNMC in October; PNMC members to solicit feedback and comments from their clinical team and forward to K. Jaskulka; to be sent out for discussion at Oct. PNMC meeting – Lifeways would like to have local IPHU's utilize form; Suggest language to IPHU template to add use of this form for FY23			
Provider Directory	1. HSAG Review may necessitate changes being made related to foreign languages and "cultural capabilities" **Background/Update:** Based on HSAG review – directory may require tag lines (see TagLine Template below and in box) **Discussion:** Possibility of REMI to "speak" to CMH's EMR's? As it relates to directory information (Not all CMH's use PCE based product; can those that do interface with PCE?) **Decision:** **Next Step:** Corrective measures to be specifically identified by MSHN internal review team and then presented to PNMC for additional comment/feedback 2. Interpreter Services – issue with adding ALL languages. **Background/Update:** with ~200 languages, looking for solution which doesn't require adding all languages.	By Who		By When	NA

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED		
	Discussion: Being discussed by REMI Implementation Team; More to come once decision/consensus reached **Decision:** **Next Step:** None at this time			
Credentialing	1. Organizational Provider Application Update (K. Jaskulka, M. Cupp). **Background/Update:** Develop process to eliminate duplication of organization credentialing when provider applies to join multiple CMH provider panels – PNMC supports reciprocity. • Make note on application checklist to specify which services specifically they are applying for in available text field and make text field entry required; Possible to include a text field for providers proposed rates, or submit a rate sheet as an optional attachment **Discussion:** - Updates completed **Decision:** **Next Step:** None at this time	By Who		By When
Policy/Procedure Edits	1. PNMC Charter Review **Background/Update:** Annual review of PNMC Charter – Track changes version saved in box folder for August PNMC meeting and included in packet **Discussion:** No feedback/changes to draft in box **Decision:** **Next Step:** Submit to MSHN BOD for Review/Approval (November) 2. MSHN PN Policy/Procedure Annual Review Policies/Procedures included below (trach changes versions saved in box)	By Who		By When

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	Discussion: Review and offer suggested edits no later than COB 11.12.21 Decision: None Next Step: Following PNMC review - submit track changes version to Deputy Director for review and inclusion for BOD Approval				
MSHN Strategic Plan & Scorecard	1. Strategic Plan Background/Update: MSHN Strategic Plan presented to full Board in September – Approved; Discussion: Decision: Next Step: Review items for PNMC relevance – Will distribute as specific items become necessary/developed	By Who		By When	
Misc.	Network Adequacy Assessment - Informational Background/Update: Assessment is final and currently working with MSHN leadership on action planning. Expect final action plan to be reviewed once completed. MSHN website has been updated to include NAA. HSAG audit of NAA was positive; however, there will be necessary corrections to better analyze cultural and linguistic capabilities in the region; analyze timeliness for pregnant drug users (SUD Priority Populations); Geo-mapping annually vs. every 3 years. NOTE: Carolyn Tiffany is working under a temporary contract to support HSAG CAP. Carolyn contracting to compile data related to HSAG review. Nothing to be decided right now. Any changes will be incorporated and presented back to PNMC once finalized. Discussion: Last NAA completed for FY21? – FY20's NAA completed and approved by MSHN BOD 5.4.21 Decision: Next Step: None at this time	By Who		By When	

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	PNMC Meeting Schedule
	   Background/Update: Current schedule calls for monthly meetings
	   Discussion: Are monthly meetings viewed as necessary or could functions of PNMC be accomplished by meeting Bi-Monthly in general; need to schedule more often based on needs
	   Decision: Agreed to bi-monthly; increase frequency as needs dictate
	   Next Steps:				

Electronic Visit Verification (EVV)	Updates MDHHS - EVV Website Recommend check it about every 30 to 60 days for updated content; Changes will impact every provider you have – Once MDHHS gets caught up J. Sproat provided update – Are their operational EVV systems being used currently? – Guardian Trac/ Stuart Wilson (FMS providers); MDHHS Model to require certification by State to be used or use State system **Discussion:** **Decision:** **Next Steps:** None at this time				

Next Meeting: 12/22/2021

Parking Lot

State Monitoring Report	Network Adequacy Assessment	HSAG CAP
Interpreter Services – issue with adding ALL languages	EVV	Independent Facilitation Proposal

MSHN Council & Committee Updates

1. MSHN Board Update – *MSHN Website - Board Meeting*
2. Operations Council Update – *MSHN Website - Operations Council*
3. Customer Service Committee – MSHN Website - Customer Service
4. Utilization Management Committee – MSHN Website - Utilization Management
5. Information Technology Council – MSHN Website - Information Technology
6. Regional Consumer Advisory Council – Consumer Advisory Council
7. Provider Network Management Workgroup- MSHN Provider Network Management Committee

8. Compliance Committee MHN Website-Regional Compliance Committee
9. Training Coordinators Workgroup – Training Reciprocity (Box)