



Provider Network Management Committee - Key Decisions and Required Action

DATE: 1/27/2021 | Time: 10AM until 12PM

Zoom Meeting ID: Outlook Calendar Invite | Meeting Materials: [Box](#)

- | | | | |
|---|---|---|--|
| <input checked="" type="checkbox"/> M. Rozek, BABHA | <input checked="" type="checkbox"/> S. Stroh, GIHN | <input type="checkbox"/> T. Curtis, MCN | <input checked="" type="checkbox"/> N. Derusha, TRD |
| <input checked="" type="checkbox"/> S. Gunsell, BABHA | <input checked="" type="checkbox"/> T. Humphries, HBH | <input checked="" type="checkbox"/> J. Huson, MCN | <input checked="" type="checkbox"/> S. Richards, TRD |
| <input checked="" type="checkbox"/> E. Magen, CEI | <input checked="" type="checkbox"/> A. Ferzo, HBH | <input checked="" type="checkbox"/> J. Labun, Newaygo | <input type="checkbox"/> , TBH |
| <input checked="" type="checkbox"/> L. Albee, CMHCM | <input checked="" type="checkbox"/> M. Cupp, Lifeways | <input checked="" type="checkbox"/> J. Keilitz, SCCMH | <input checked="" type="checkbox"/> K. Jaskulka, MSHN |
| <input checked="" type="checkbox"/> T. Gingerich, CEI | <input checked="" type="checkbox"/> D. Caruss, MCN | <input checked="" type="checkbox"/> L. Vyvyan, SHW | <input checked="" type="checkbox"/> C. Tiffany, MSHN |
| | <input checked="" type="checkbox"/> L. McNett, TRD | <input type="checkbox"/> Ad-Hoc: | <input checked="" type="checkbox"/> Ad-Hoc: T. Lewicki |

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
Agenda Approval Pg. 1-3	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Approved with revisions	By Who	NA	By When	NA
Minutes Approval 11/25/2020 Pg. 4-6	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Approved with revisions	By Who	NA	By When	NA
HCBS Transition	Updates (T. Lewicki) – refer to HCBS report	By Who	NA	By When	NA
Regional Efforts – Training, Contracting and Monitoring	<ul style="list-style-type: none"> • Autism – regional audits continue; no report • FI – <ul style="list-style-type: none"> ○ Reviewed input from CEI; reviewed claims language. Refer to tracked changes. ○ Next steps... await ORR clarification (CEI outreach) and present final • IPHU – No report • Training - No report • Specialized Residential – Meeting to be scheduled in Feb. 	By Who	CT – complete revisions; notify group when complete; submit to OC	By When	
Provider Directory Pg. 7-14	1. Status on changing file re: ‘accepting new enrollees’ – in progress with PCE.	By Who	ITR submitted to PCE	By When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	<p>2. Two new requirements added to MDHHS contract: hospital affiliation; days and hours of operation. Awaiting clarification from MDHHS on applicability of hospital affiliation. Decision: Format for Hours of Operation – Open Text Field</p> <p>3. <u>Managed care rule changes</u>: Cultural Competence Training ...<i>proposed to amend § 438.410(h)(1)(vii) to eliminate the phrase ‘and whether the provider has completed cultural competence training.’</i> Decision: Keep or Remove from Directory? Remove.</p> <p>4. Adding Therapeutic Camps to List of Services. Decision: approved addition.</p>		CT – update website; notify PCE of addition		
Credentialing	Organizational Provider Application Update (K. Jaskulka, M. Cupp) – awaiting FlightPath work product to include LIP and Org application elements.	By Who	NA	By When	NA
<u>Policy/Procedure Edits</u> Board Approved - 1.12.21	<p>Biennial Review Policies</p> <p>Quality Admin & Retained Contract Monitoring Policy</p> <p>Quality Behavior Treatment Plans</p> <p>Quality Consumer Satisfaction Survey</p> <p>Quality Critical Incident Policy</p> <p>Quality Evidence Based Practices</p> <p>Quality Medicaid Event Verification Policy</p> <p>Quality Monitoring and Oversight</p> <p>Quality Performance Improvement</p> <p>Quality Quality Management Policy</p> <p>Quality Research</p> <p>Quality Sentinel Events</p> <p>Service Delivery Person/Family Centered Plan of Service</p> <p>Biennial Review Procedures</p> <p>Provider Network Credentialing: LIP</p>	By Who	NA	By When	NA

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	Quality Behavior Treatment Plan Procedure Quality Medicaid Event Verification Procedure Service Delivery HCBS Monitoring Procedure Service Delivery Out of State Placements Procedure				
MSHN Strategic Plan & Scorecard Pg. 15-18	<p><i>Better Provider Systems</i> Strategic Priorities – reviewed initial documents. Requested members to begin thinking about strategic goals to support Better Provider Systems. February meeting will develop Strategic Goals specific to the needs of the CMH provider networks.</p> <p>PNMC Scorecard (Board Report) – to be developed to align with Strategic Goals and reported quarterly.</p>	By Who	All members	By When	Feb meeting
Misc. Pg. 19-32	Council Committee Report – open forum for committee improvement; no feedback provided. May email suggestions as they come up.	By Who	NA	By When	NA

Next Meeting: 2/24/2021

Parking Lot

	PCE Provider Management/Credentialing Module	

MSHN Council & Committee Updates

1. MSHN Board Update – [MSHN Website - Board Meeting](#)
2. Operations Council Update – [MSHN Website - Operations Council](#)
3. Customer Service Committee – [MSHN Website - Customer Service](#)
4. Utilization Management Committee – [MSHN Website - Utilization Management](#)
5. Information Technology Council – [MSHN Website - Information Technology](#)
6. Regional Consumer Advisory Council – [Consumer Advisory Council](#)
7. Provider Network Management Workgroup- [MSHN Provider Network Management Committee](#)
8. Compliance Committee [MHN Website-Regional Compliance Committee](#)
9. Training Coordinators Workgroup – [Training Reciprocity \(Box\)](#)